

01-23-02

WESTMAN, CHAMPLIN & KELLY

A PROFESSIONAL ASSOCIATION

SUITE 1600 - INTERNATIONAL CENTRE  
900 SECOND AVENUE SOUTH  
MINNEAPOLIS, MINNESOTA 55402-3319

PATENT, TRADEMARK, COPYRIGHT  
LAW AND RELATED ISSUES  
(612) 334-3222 TELEPHONE  
(612) 334-3312 FACSIMILE

ROBERT M. ANGUS  
DAVID C. BOHN  
SENIOR COUNSEL

Express Mailing No. : EV049898442US  
Date of Deposit: January 18, 2002

Assistant Commissioner for Patents  
Washington, D.C. 20231

Re: New U.S. Patent Application of:  
Applicant: Brent Magouirk et al.  
For : CUSTOMER MANAGEMENT SYSTEM FOR AUTOMOBILE  
SALES INDUSTRY  
Our File : S77.12-0001

Dear Sir:

Enclosed for filing are the following papers in connection  
with the above-identified patent application:

1. Complete specification and claims.  
79 pages Specification  
7 pages claims  
1 page Abstract
2. Unexecuted Combined Declaration and Power of Attorney  
(3 pages).
3. 17 sheets of drawings.

The filing fee is not enclosed with this communication.  
Pursuant to 35 USC § 111 and 37 CFR §§ 1.53(b) and 1.53(f), the  
filing fee, executed Declaration and executed Verified Statement  
Claiming Small Entity Status (if applicable) will be filed  
separately.

A filing date under 37 CFR §§ 1.10(b) and 1.53(b) of January  
18, 2002 is respectfully requested. The enclosed materials are  
being sent "Express Mail Post Office to Addressee" as of the date  
of this letter.

Yours very truly,

*Christopher L. Holt*

Christopher L. Holt  
Reg. No. 45,844

CLH:tas  
Enc.